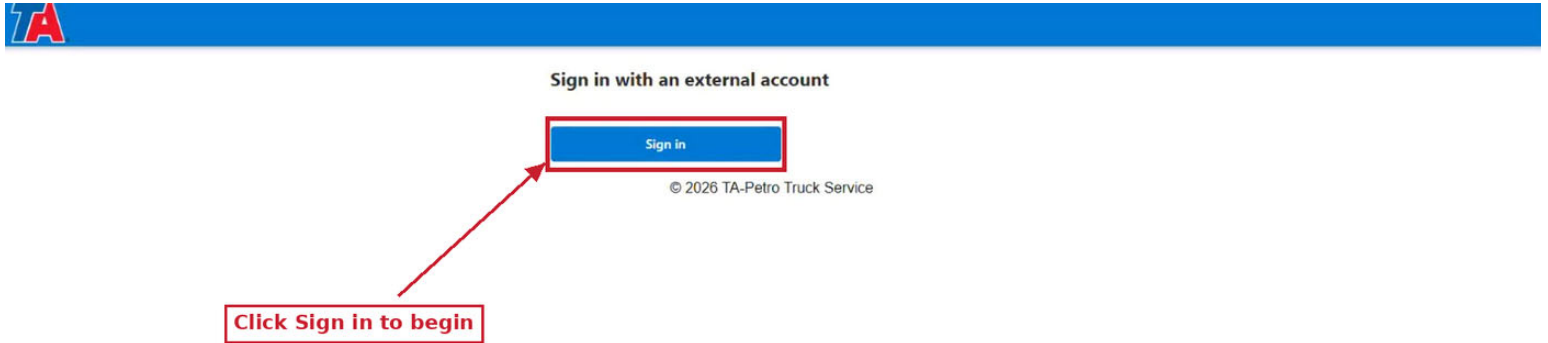


Use this guide to sign in to the TA Truck Service portal, verify your account information on the Profile page, and manage your account security on the external bp site.

Note: Portions of application pages are grayed/blurred out to conceal and protect identities.

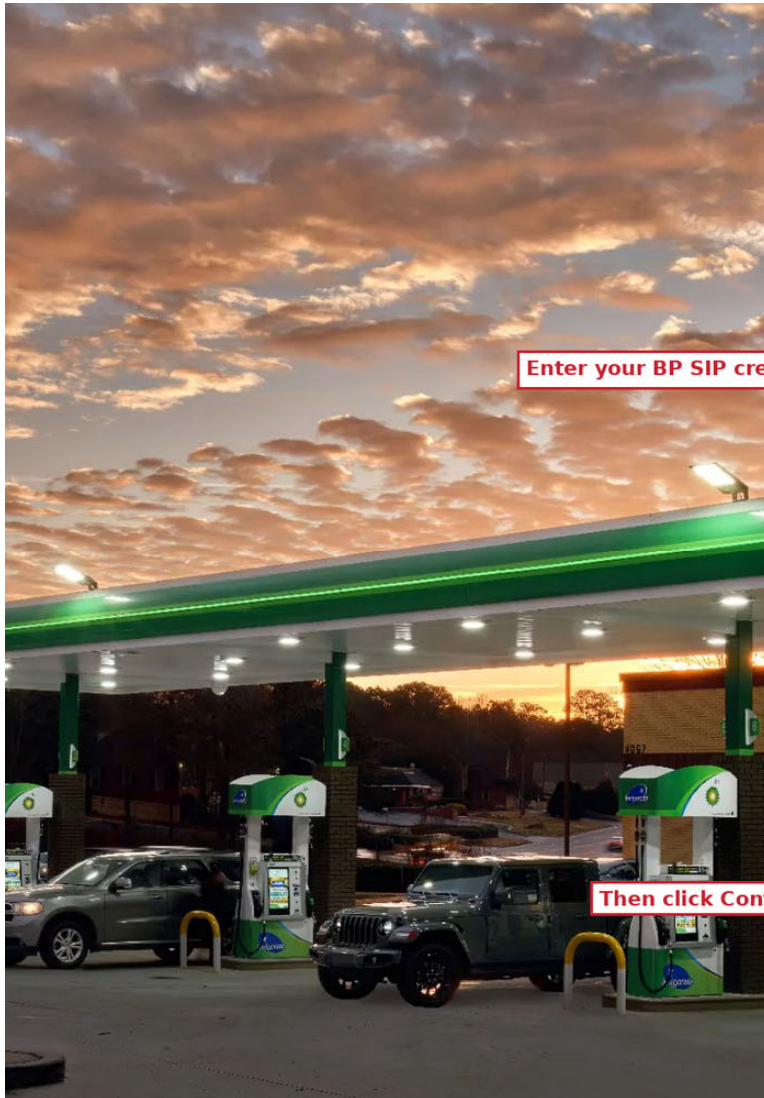
Signing In to the Portal

1. From the portal sign-in page, click **Sign in** to begin the authentication process.



2. You will be redirected to the **bp Log in** page. Enter your email or bp SIP credentials in the field, then click **Continue**.

Standard browser behavior applies — saved passwords may auto-populate if your browser is configured to do so.



Enter your BP SIP credentials

bp

Log in

Enter your account details

mobile number, email or username

No username

Manage passwords...

Continue

Then click Continue



Viewing Your Profile

3. After successful sign-in you will land in the TA Truck Service portal. To verify your account information, click your user name in the top-right of the screen, then select **Profile**.

TA

Home

Service Appointments

TA Locations

Work Order

Fleet Admin

Account

Service Appointments

In Progress

Upcoming Appointments

Service Account

Y

Apply

Search

Q

WORK ORDER	SERVICE ACCOUNT	INCIDENT TYPE	TA SITE LOCATION	ESTIMATED DURATION	VISIT STATUS	VISIT SUBSTATUS	SCHEDULED END TIME	REMAINING SERVICE TIME (IN MINUTES)
2605000606			108-TA Las Vegas	30	IN PROGRESS	New Work Order		0
2605000657			108-TA Las Vegas	30	IN PROGRESS			0
2605000440			108-TA Las Vegas	30	IN PROGRESS	Waiting to Begin Work	5/14/2026 2:00 PM	50
2604000082				30	IN PROGRESS	New Work Order		0
01643			108-TA Las Vegas	30	IN PROGRESS			0
2605000606			108-TA Las Vegas	30	IN PROGRESS			0

4. On the **Profile** page, review the following information to confirm your account details are correct:

- **E-mail** address you used to log in
- **Company Name** you are associated with
- Any other contact details on your record (First Name, Last Name, Phone, etc.)

The screenshot shows the 'Profile' page in the eSHOP 2.0 interface. The page has a blue header with navigation links: 'Service Appointments', 'TA Locations', 'Work Order', and 'Fleet Admin'. Below the header is a breadcrumb trail 'Home / Profile'. The main content area is titled 'Profile' and contains a sidebar on the left with links: 'Profile', 'Customer Assets', 'Customer Account', 'Customer Owner Account', and 'Subscriptions'. The 'Profile' link is highlighted. The main content area is divided into two sections: 'Your information' and 'Authentication for your account is managed externally.' The 'Your information' section contains several input fields: 'FIRST NAME', 'LAST NAME', 'E-MAIL', 'COMPANY NAME', 'NICKNAME', 'RECEIVE WO NOTIFICATION?', 'PREFERRED METHOD OF CONTACT', 'MOBILE PHONE', 'BUSINESS PHONE', 'TITLE', and 'PREFERRED LANGUAGE'. The 'E-MAIL' and 'COMPANY NAME' fields are highlighted with red boxes. A red arrow points from a red box containing the text 'Verify your account information' to the 'COMPANY NAME' field. The 'Authentication for your account is managed externally.' section contains a link: 'Please click here to manage your account security: Manage account security'. At the bottom of the page is a blue 'Update' button and a copyright notice: '© 2026 TA-Petro Truck Service'.

Home / Profile

Profile

DL

Profile

Customer Assets

Customer Account

Customer Owner Account

Subscriptions

Your information

FIRST NAME *

LAST NAME *

E-MAIL

COMPANY NAME

NICKNAME

RECEIVE WO NOTIFICATION? ☒ No ☐ Yes

PREFERRED METHOD OF CONTACT

Select

MOBILE PHONE

BUSINESS PHONE

Provide a telephone number

TITLE

PREFERRED LANGUAGE

—

Update

Verify your account information

Authentication for your account is managed externally.

Please click here to manage your account security: [Manage account security](#)

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Managing Account Security

5. To manage your bp account security (passwords, multi-factor settings, etc.), click the **Manage account security** link on the left side of the **Profile** page.

The screenshot displays the eSHOP 2.0 Profile page. The top navigation bar includes links for Service Appointments, TA Locations, Work Order, and Fleet Admin. The main content area is titled 'Profile' and features a sidebar with links: Profile, Customer Assets, Customer Account, Customer Owner Account, Request Account Removal, and Subscriptions. The 'Manage account security' link is highlighted with a red box. The main section, 'Your information', contains fields for First Name, Last Name, E-Mail, Company Name, Nickname, Receive WO Notifications?, Preferred Method of Contact, Portal Role, Mobile Phone, Business Phone, Title, and Preferred Language. An 'Update' button is located at the bottom right of the form. A red arrow points from the 'Manage account security' link to a red box at the bottom of the page containing the text: 'Click Manage account security to manage your BP account'.

Home / Profile

Profile

DL

Profile

Customer Assets

Customer Account

Customer Owner Account

Request Account Removal

Subscriptions

Authentication for your account is managed externally.

Please click here to manage your account security:

[Manage account security](#)

Your information

FIRST NAME *	LAST NAME *
E-MAIL	PORTAL ROLE
	Fleet Manager Administrator
COMPANY NAME	MOBILE PHONE
NICKNAME	BUSINESS PHONE
	Provide a telephone number
RECEIVE WO NOTIFICATIONS?	TITLE
☒ No ☐ Yes	
PREFERRED METHOD OF CONTACT	PREFERRED LANGUAGE
Select	—

Update

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Click Manage account security to manage your BP account

6. You will be redirected to the external bp site, where you can update the details that govern your account access. When you are finished, close that browser tab to return to the TA Truck Service portal.

