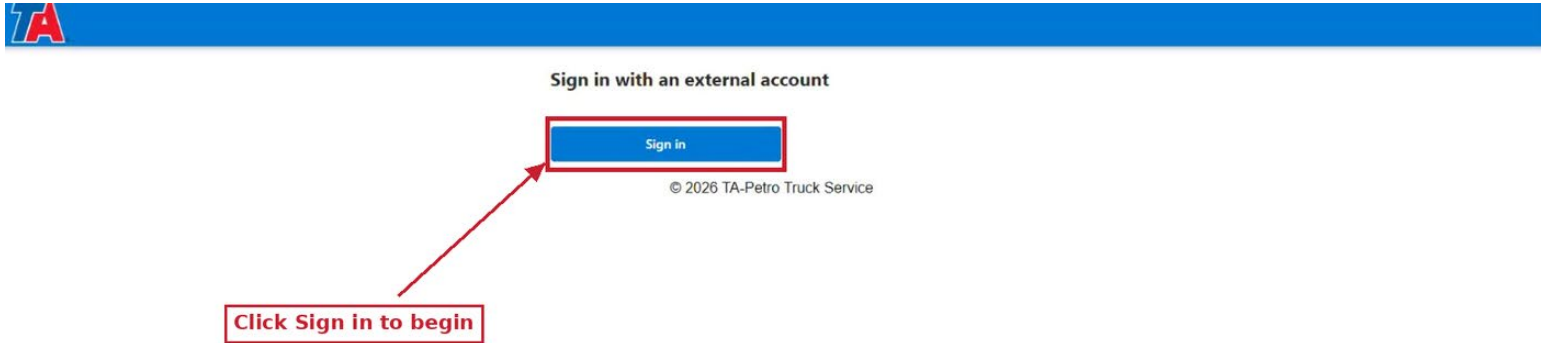


Use this guide to sign in to the TA Truck Service portal, verify your account information on the Profile page, and manage your account security on the external bp site.

Note: Portions of application pages are grayed/blurred out to conceal and protect identities.

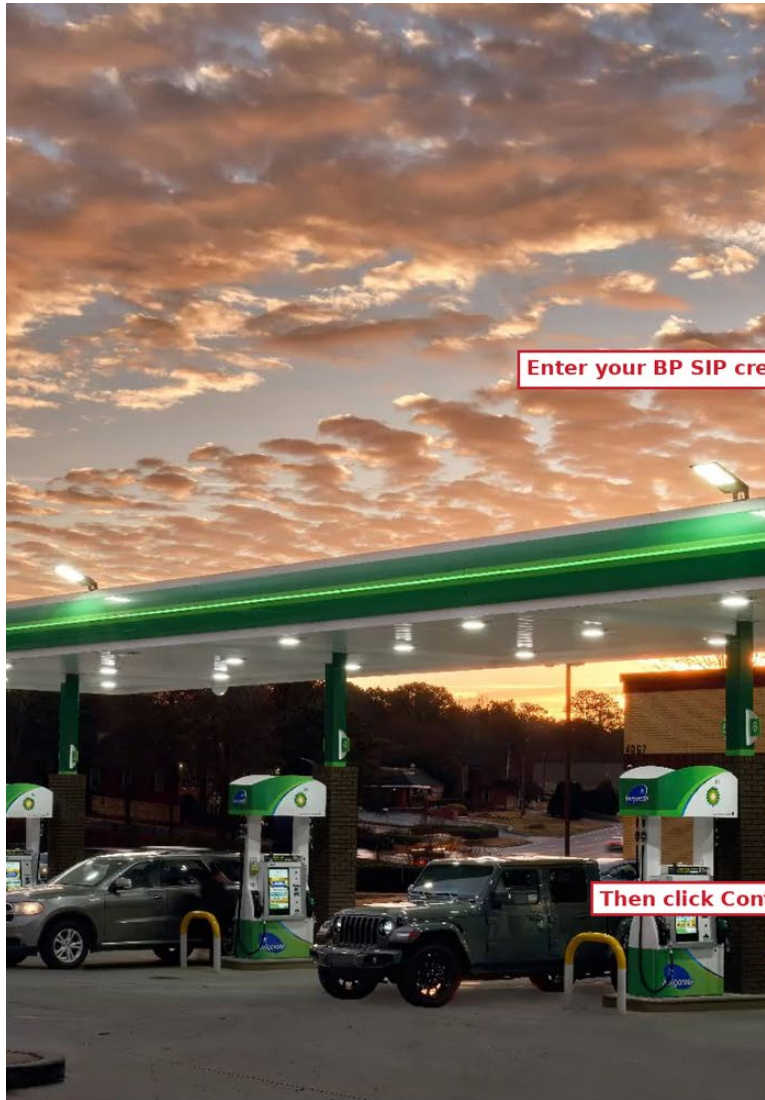
Signing In to the Portal

1. From the portal sign-in page, click **Sign in** to begin the authentication process.



2. You will be redirected to the **bp Log in** page. Enter your email or bp SIP credentials in the field, then click **Continue**.

Standard browser behavior applies — saved passwords may auto-populate if your browser is configured to do so.



Enter your BP SIP credentials

bp

Log in

Enter your account details

mobile number, email or username

No username

Manage passwords...

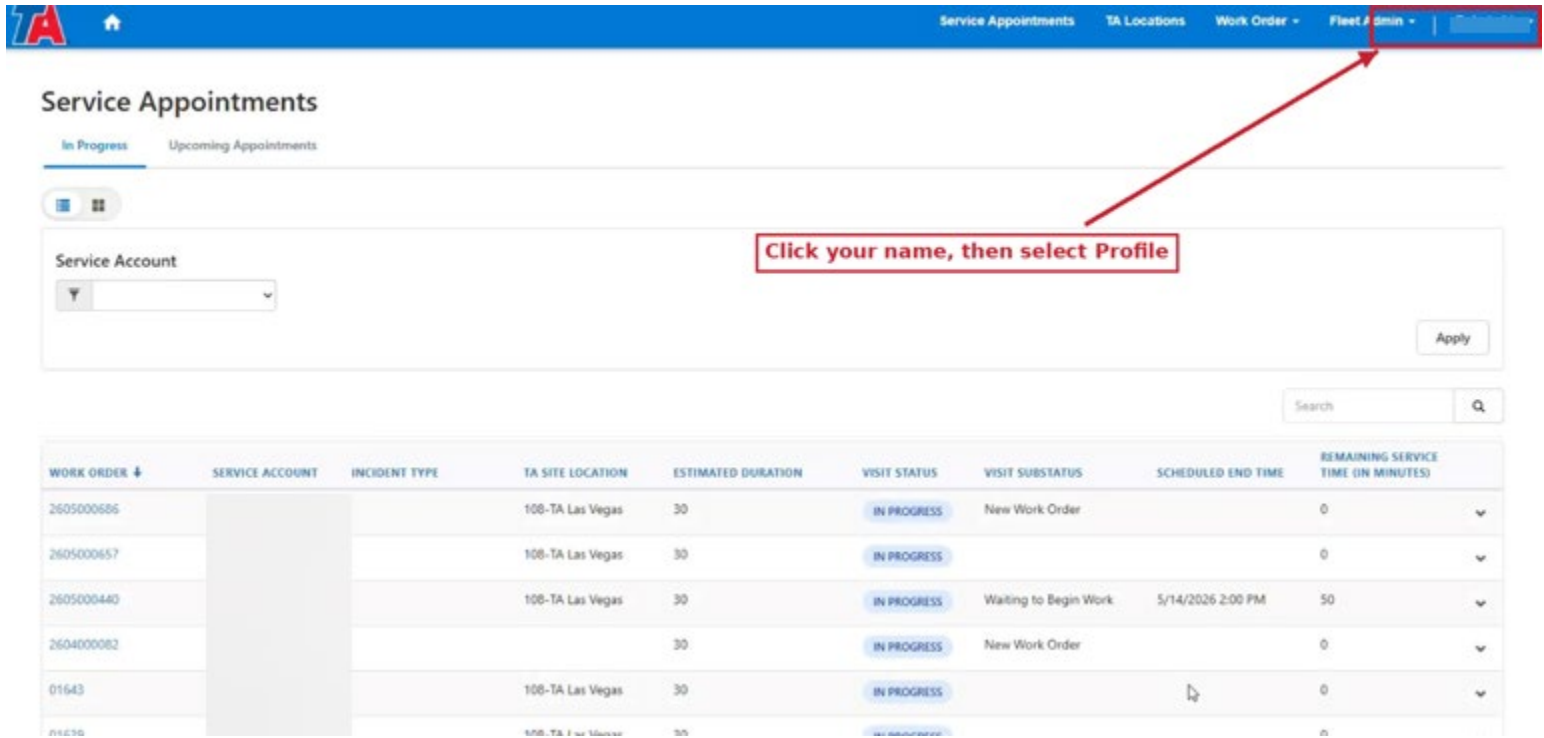
Continue

Then click Continue



Viewing Your Profile

3. After successful sign-in you will land in the TA Truck Service portal. To verify your account information, click your user name in the top-right of the screen, then select **Profile**.



The screenshot shows the eSHOP 2.0 TA Truck Service portal. The top navigation bar is blue and contains the following links: Service Appointments, TA Locations, Work Order, Fleet Admin, and a user profile dropdown. The user profile dropdown is highlighted with a red box, and a red arrow points to it with a text box that says "Click your name, then select Profile".

The main content area is titled "Service Appointments" and has two tabs: "In Progress" (selected) and "Upcoming Appointments". Below the tabs is a "Service Account" dropdown menu with a search icon and an "Apply" button. To the right of the dropdown is a search bar with the text "Search" and a magnifying glass icon.

Below the search bar is a table with the following columns: WORK ORDER, SERVICE ACCOUNT, INCIDENT TYPE, TA SITE LOCATION, ESTIMATED DURATION, VISIT STATUS, VISIT SUBSTATUS, SCHEDULED END TIME, and REMAINING SERVICE TIME (IN MINUTES). The table contains five rows of data.

WORK ORDER	SERVICE ACCOUNT	INCIDENT TYPE	TA SITE LOCATION	ESTIMATED DURATION	VISIT STATUS	VISIT SUBSTATUS	SCHEDULED END TIME	REMAINING SERVICE TIME (IN MINUTES)
2605000686			108-TA Las Vegas	30	IN PROGRESS	New Work Order		0
2605000657			108-TA Las Vegas	30	IN PROGRESS			0
2605000440			108-TA Las Vegas	30	IN PROGRESS	Waiting to Begin Work	5/14/2026 2:00 PM	50
2604000082				30	IN PROGRESS	New Work Order		0
01643			108-TA Las Vegas	30	IN PROGRESS			0

4. On the **Profile** page, review the following information to confirm your account details are correct:

- **E-mail** address you used to log in
- **Company Name** you are associated with
- Any other contact details on your record (First Name, Last Name, Phone, etc.)

The screenshot shows the 'Profile' page in the eSHOP 2.0 interface. The page has a blue header with navigation links: 'Service Appointments', 'TA Locations', 'Work Order', and 'Fleet Admin'. Below the header is a breadcrumb trail 'Home / Profile'. The main content area is titled 'Profile' and contains a sidebar on the left with links: 'Profile', 'Customer Assets', 'Customer Account', 'Customer Owner & Admin', and 'Subscriptions'. The main section is titled 'Your information' and contains several input fields: 'FIRST NAME', 'LAST NAME', 'E-MAIL', 'COMPANY NAME', 'NICKNAME', 'RECEIVE WO NOTIFICATIONS?' (with radio buttons for 'No' and 'Yes'), 'PREFERRED METHOD OF CONTACT' (a dropdown menu), 'MOBILE PHONE', 'BUSINESS PHONE', 'TITLE', and 'PREFERRED LANGUAGE'. A red box highlights the 'E-MAIL' and 'COMPANY NAME' fields, with a red arrow pointing from the 'Verify your account information' text to the 'COMPANY NAME' field. A blue 'Update' button is at the bottom. The footer shows '© 2026 TA-Petro Truck Service'.

Home / Profile

Profile

DL

Profile

Customer Assets

Customer Account

Customer Owner & Admin

Subscriptions

Verify your account information

Authentication for your account is managed externally.
Please click here to manage your account security:
[Manage account security](#)

Your information

FIRST NAME *

LAST NAME *

E-MAIL

COMPANY NAME

NICKNAME

RECEIVE WO NOTIFICATIONS?

☒ No ☐ Yes

PREFERRED METHOD OF CONTACT

Select

MOBILE PHONE

BUSINESS PHONE

Provide a telephone number

TITLE

PREFERRED LANGUAGE

—

Update

© 2026 TA-Petro Truck Service

Managing Account Security

5. To manage your bp account security (passwords, multi-factor settings, etc.), click the **Manage account security** link on the left side of the **Profile** page.

The screenshot shows the 'Profile' page in the eSHOP2.0 system. The page has a blue header with the TA logo and navigation links: Service Appointments, TA Locations, Work Order, and Fleet Admin. Below the header is a breadcrumb trail: Home / Profile. The main content area is titled 'Profile' and contains a sidebar on the left with links: Profile, Customer Assets, Customer Account, Customer Owner Account, Request Account Removal, and Subscriptions. The main area is titled 'Your information' and contains several form fields: FIRST NAME, LAST NAME, E-MAIL, PORTAL ROLE (Fleet Manager Administrator), COMPANY NAME, MOBILE PHONE, NICKNAME, BUSINESS PHONE, RECEIVE WO NOTIFICATIONS? (No/Yes), TITLE, PREFERRED METHOD OF CONTACT, and PREFERRED LANGUAGE. A red box highlights the 'Manage account security' link in the sidebar, with a red arrow pointing to it. A red box at the bottom of the page contains the text: 'Click Manage account security to manage your BP account'. The footer of the page reads: © 2026 TA-Petro Truck Service.

Home / Profile

Profile

DL

Profile

Customer Assets

Customer Account

Customer Owner Account

Request Account Removal

Subscriptions

Authentication for your account is managed externally.

Please click here to manage your account security:

[Manage account security](#)

Update

© 2026 TA-Petro Truck Service

Click Manage account security to manage your BP account

Your information

FIRST NAME *

LAST NAME *

E-MAIL

PORTAL ROLE

Fleet Manager Administrator

COMPANY NAME

MOBILE PHONE

NICKNAME

BUSINESS PHONE

Provide a telephone number

RECEIVE WO NOTIFICATIONS?

☒ No ☐ Yes

TITLE

PREFERRED METHOD OF CONTACT

Select

PREFERRED LANGUAGE

—

Q

6. You will be redirected to the external bp site, where you can update the details that govern your account access. When you are finished, close that browser tab to return to the TA Truck Service portal.

