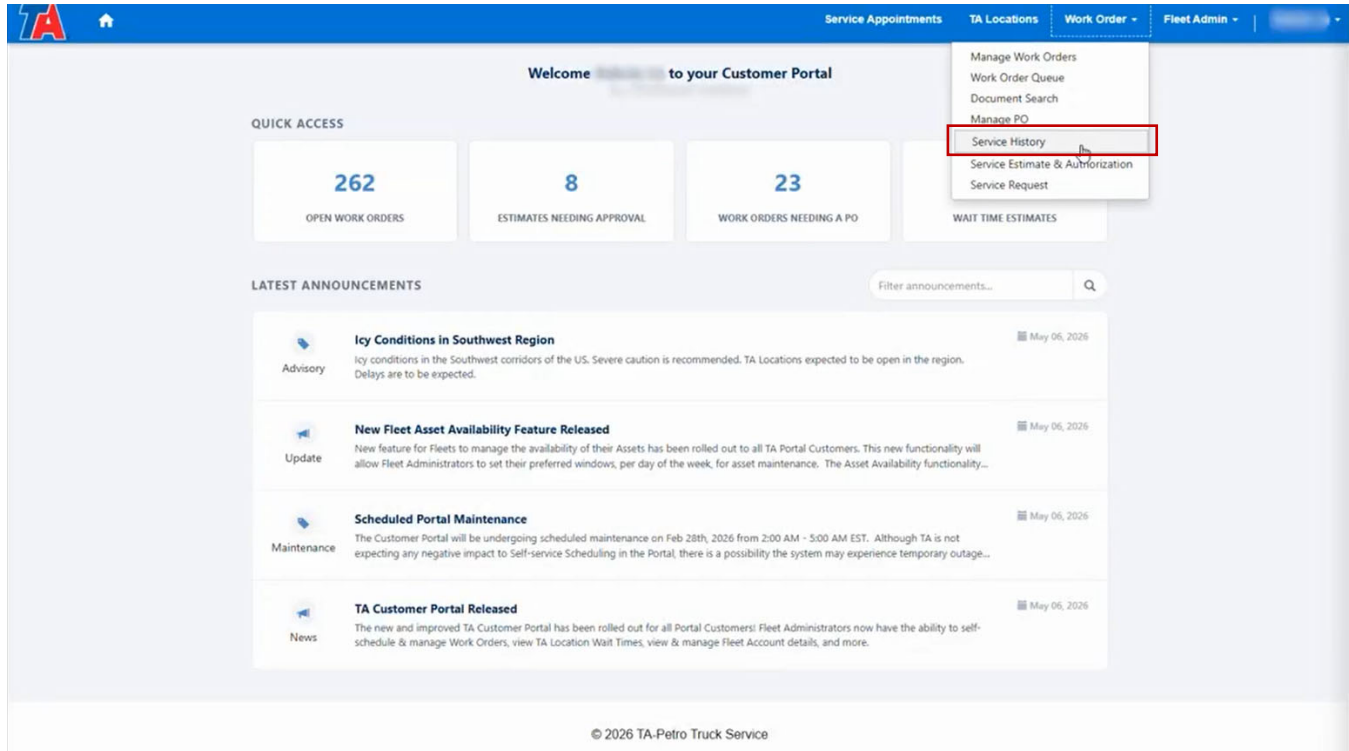


Viewing Service History: Use the eShop 2.0 portal to review work orders that have been completed for your fleet. You can view completed work in two ways — by an individual asset, or as a full list of completed work orders.

Note: Portions of application pages are grayed/blurred out to conceal and protect identities.

Open Service History

1. On the top navigation bar, click **Work Order**, then select **Service History** from the dropdown.



Work Order menu — select Service History.

The **Service History** page opens with two tabs: **Service Asset** and **Work Orders**. Once a work order is closed as completed, it appears here.

View Completed Work by Asset

2. On the **Service Asset** tab, locate the asset (tractor/trailer) you want to review.

TA

Service AppointmentsTA LocationsWork OrderFleet Admin

Service History

Service AssetWork Orders

Account

▼

Apply

Search

ASSET	NAME	ACCOUNT	VIN	LICENSE PLATE NUMBER	LICENSE STATE	DATE LAST DOT	DATE LAST PM
					IN	9/20/2024	▼
					Iowa	8/30/2024	▼
					Michigan	7/18/2024	2/6/2026 ▼
					Indiana	6/25/2024	11/28/2025 ▼
					Ohio	5/10/2024	10/15/2025 ▼
					WA	4/20/2023	1/5/2026 ▼
							▼
							▼
							▼
							▼

<1234>

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Service History — Service Asset tab lists your fleet's assets.

* This view shows every asset in the fleet — useful for seeing the last DOT and Preventive Maintenance (PM) service was completed.

3. Click the asset to open its record. Any work orders completed for that asset are listed at the bottom of the record.

TA

Service AppointmentsTA LocationsWork OrderFleet Admin

Asset Service History

Asset Details

VIN

ACCOUNT *

NAME *

LICENSE PLATE NUMBER

MAKE

LICENSE STATE

ASSET TYPE

MODEL

BUILD YEAR

MANUFACTURING DATE

DISPLAY NAME

DATE LAST DOT

DATE LAST PM

9/20/2024

RELATED WORK ORDERS

WORK ORDER NUMBER	SERVICE ACCOUNT	TA SITE	PRIMARY INCIDENT TYPE	ROLLUP STATUS	COMPLETED ON	WORKORDER INVOICE
00555		150-TA Dallas South	10W30 APU PM	Completed		

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Service History — Asset Details lists all work orders for that asset.

* This view shows every completed work order in the context of a single asset — useful for reviewing the full service history of one vehicle.

View the Completed Work Orders List

- Click the **Work Orders** tab to see every work order completed for your fleet, along with the date each was completed.

The screenshot shows the 'Service History' page in the eSHOP 2.0 application. The 'Work Orders' tab is selected and highlighted with a red box. Below the tab, there is a 'Service Account' dropdown menu and an 'Apply' button. A search bar is located to the right of the dropdown. The main content area displays a table of completed work orders. The table has columns for 'WORK ORDER', 'SERVICE ACCOUNT', 'TA SITE LOCATION', 'PRIMARY INCIDENT TYPE', 'VISIT STATUS', 'COMPLETED ON', and 'WORKORDER INVOICE'. The 'VISIT STATUS' column shows 'COMPLETED' for all entries. The 'COMPLETED ON' column shows dates ranging from 5/13/2026 to 5/14/2026. The 'WORKORDER INVOICE' column has a dropdown arrow for each row. At the bottom of the table, there is a pagination bar showing page 1 of 10.

WORK ORDER	SERVICE ACCOUNT	TA SITE LOCATION	PRIMARY INCIDENT TYPE	VISIT STATUS	COMPLETED ON	WORKORDER INVOICE
TESTING-1		108-TA Las Vegas		COMPLETED		
2605000686		108-TA Las Vegas		COMPLETED	5/14/2026 1:27 PM	
2605000683		10-TA Gary		COMPLETED		
2605000665		10-TA Gary		COMPLETED	5/14/2026 12:07 PM	
2605000662		108-TA Las Vegas		COMPLETED	5/13/2026 11:33 AM	
2605000656				COMPLETED		
2605000643		108-TA Las Vegas		COMPLETED	5/13/2026 8:59 AM	
2605000628		154-TA Southington		COMPLETED	5/13/2026 1:18 PM	
2605000623		108-TA Las Vegas		COMPLETED		
2605000612		108-TA Las Vegas		COMPLETED		

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Service History — Work Orders tab lists all completed orders for the entire account.

- Click any **Work Order** number to drill into its details and review the products, services, or documents for the service that was performed.

Work Order Service History

Overview | Products & Services | Work Order Documents

Work Order Details

WORK ORDER NUMBER *	SERVICE ACCOUNT *	WORK ORDER TYPE *	ROLLUP STATUS
2605000686		In Bay	Completed
PRIMARY INCIDENT TYPE	ACTUAL DURATION	EXPECTED START TIME	SCHEDULED END TIME
—	—	—	—
TIME WINDOW START	TIME WINDOW END	CREATED ON	
—	—	5/14/2026 12:54 PM	
WORKORDER INVOICE			
—			
TECHNICIAN STATUS			
BOOKING STATUS ↑			
There are no records to display.			

Purchase Order Details

PURCHASE ORDER ID:	PURCHASE ORDER ID CONFIRMATION
—	—
PURCHASE ORDER REQUIRED	
☒ No ☐ Yes	

Work Order Comments

WORK ORDER	WORK ORDER STATUS	COMMENT	AUTHOR	COMMENT CREATED ↓	WO STATUS ELAPSED TIME
There are no records to display.					

Work Order Details